

Bulletin No.: PIC5492C

Date: Nov-2014

PRELIMINARY INFORMATION

Subject: Diagnostic Tip: Diagnosing Vehicles with OnStar DTC B101D-37

Models: 2011-2015 GM Passenger Cars & Light Duty Trucks

with OnStar (RPO UE1)

This PI was superseded to update Model Years Please discard PIC5492B.

Condition/Concern

While diagnosing a vehicle with an OnStar concern, technicians may find history DTC B101D-37 in the OnStar VCIM while checking for codes

Recommendation/Instructions

Engineering has determined that this code will only display in history on the scan tool and will not cause issues with OnStar system operation. Dealers are to disregard this history DTC and address symptoms as described by the customer, INCLUDING any additional codes that may be current.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safety. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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